

# Your trade effluent bill explained

Here at Northern Ireland Water, we're always looking to improve our service. We've listened to our customers and made some changes to our bills.

## Your bill – front

### Your details

All information relating specifically to your account.

**Customer Reference:** TE09062639/02

**Customer name:** SAMPLE CUSTOMER 1  
**Supply address:** 1, Sample Street, Any Town, AB1 2CD

**Bill Date:** 30 April 2018 **Bill Type:** Original Bill **Page:** 1 of 2



Delivering what matters

### Bill Type / Billing Period

The type of bill you have received; and the billing period that you're being charged for.

#### Trade Effluent bill

Monthly Trade Effluent charges:

**Billing period**  
**Bill from:** 01/04/18 – 30/04/18

##### Previous bill

Charges £0.00

Amount you paid £0.00

**This bill (See page 2 for the detail)** **30 April 2018**

Amount carried forward £0.00

Trade Effluent charges £1,070.53

**Total new charges** **£1,070.53**

VAT on sewerage charges at 0.00% £0.00

**Amount now due** **£1,070.53**

Please pay £1,070.53 immediately

[niwater.com/paybill](http://niwater.com/paybill)



You can pay/view your bill, check your balance, update your details and see your payment and consumption history all online at: [niwater.com/self-service-portal](http://niwater.com/self-service-portal)

**Telephone:** 0345 877 0030

**Email:** [customer.billing@niwater.com](mailto:customer.billing@niwater.com)

**Address:** PO Box 1026, Belfast BT1 9DJ

**VAT number:** 308 8057 95

8am-8pm Mon-Fri, 8am-6pm Sat, 12-6pm Sun

#### Important

You must inform us immediately if there are any significant changes to your employee numbers, working days, canteen facilities etc as incorrect detail may affect the accuracy of your bill.

### Summary of your charges

A clear Summary showing the balance on your previous bill and your new charges.

#### How to pay

- > **QuickPay via Self Service.** Go to [niwater.com/paybill](http://niwater.com/paybill) to pay your bill. You can also register and manage your account online on Self Service.
- > **Debit or credit card.** Call 0345 877 0030 to make payment via our automated service or to speak to an agent.
- > **Direct Debit.** The easiest way to pay, simply call 0345 877 0030.
- > **Internet banking or BACS.** Please use the following details: sort code: **95-01-21** and account number: **31064355**. Please quote your customer reference (top left of this page). At any bank or building society or via their bank or building society internet or telebanking facilities. Free in all branches of Danske Bank, charges may be applied by other banks or building societies.
- > **Cheque.** Make your cheque payable to **Northern Ireland Water Ltd** and post it to **PO Box 1025, Belfast, BT1 9DH**. Write your customer reference on the back and send it along with your payment slip (overleaf).

Sample Customer 1  
1 Sample Street  
Sample Town  
Sample  
AB1 2CD

### How to pay

Details of the different ways to pay your bill.

## Contact Information

Details of how to contact NI Water, should you need to ask us about your bill.

# Your bill – back

Customer reference: MC09062610 Bill date: 30 April 2018 Bill type: Original bill Page 2 of 2

### New charges for this bill

Meter reference: 00864325 Bill number: 7023965827	Unit	Rate	Charge
TE Biological	FY-17 1397m <sup>3</sup>	0.1528 per m <sup>3</sup>	£213.46
TE Reception	FY-17 1397m <sup>3</sup>	0.2046 per m <sup>3</sup>	£285.83
TE Sludge	FY-17 1397m <sup>3</sup>	0.1782 per m <sup>3</sup>	£248.95
TE Primary	FY-17 1397m <sup>3</sup>	0.2307 per m <sup>3</sup>	£322.29
<b>Total charges for this period</b>			<b>£1,070.53</b>
VAT on Trade Effluent charges at 0.00%			£0.00
<b>Grand Total</b>			<b>£1,070.53</b>

  

Sample Type	FY-17
Standard COD	260
Standard SS	240
Biological	0.1528
Reception	0.2046
Sludge	0.1782
Primary	0.2307
Total:	0.7663

**What is the Mogden formula?**  
 The Mogden Formula is an industry standard used by water and sewerage companies to calculate charges made to collect, treat and dispose of your effluent. The cost depends on the volume and strength of the discharged effluent. For further information on Trade Effluent charges please visit our website [www.niwater.com/trade-effluent-charges](http://www.niwater.com/trade-effluent-charges)

  

Meter reference: 00864325 Serial number: 07M217900 Location: Location of your meter	Consumption
Our reading (01/04/18)	309
Our reading (30/04/18)	1809 = 1500m <sup>3</sup>
Employee Allowance	= -29m <sup>3</sup>
Employee Allowance	= -74m <sup>3</sup>
<b>Total Chargeable Trade Effluent Volume</b>	<b>= 1397m<sup>3</sup></b>

  

Sample Type	Consumption
COD - Chemical Oxygen Demand	260mg/l
SS - Suspended Solids	240mg/l

  

**bank giro credit**

0906263902 265 04 12 £ 1,070.53

Sample Customer 1  
 1 Sample Street  
 Sample Town  
 Sample  
 AB1 2CD

95-11-21 £

## Your charges in detail

A breakdown of your consumption, our rates and the total charges for your meter.

## About your meter

All the information on your meter, including its location and the date of any readings that have been carried out.

## Sample Type

The strength and type of Effluent discharged from the premises, as recorded by NIW Sampling Staff.

## Useful information

How your Trade Effluent bill is calculated.

