

REFERENCE

2526559

RELEASE DATE

27 February 2026

SUBJECT

Request for Information on Fresh Water Treatment Plants, Asset Condition, Maintenance and Pipeline Issues.

RESPONSE

NI Water will answer your queries in turn:

1. Please can you confirm how many freshwater treatment plants you have?

NI Water has 24 Water Treatment Plants. More information can be found in our Annual Information Return (Table 12 on page 213 onwards). A link to document on the Utility Regulator's website is provided below.

https://www.uregni.gov.uk/files/uregni/documents/2026-01/AIR24_Public_Domain_Version_errata_V1.2_Part2.pdf

2. Please can you confirm your procedures in looking at asset condition assessment? Can you supply a current list showing your water treatment asset condition assessment, in terms of maintenance needs, current state and remaining useful life expectancy?

It is considered that compliance with this query is manifestly unreasonable and that Regulation 12(4)(b) of the EIR applies. Please see Annex A for more information. This may be answerable if a specific time period and any specific area of interest is identified.

3. How much has been spent in the last five years on maintenance and updates on your freshwater treatment plants?

Please find another link below to the Utility Regulator's website for NI Water's Annual Information Return. The relevant section is Table 32 (page 372).

https://www.uregni.gov.uk/files/uregni/documents/2026-01/AIR24_Public_Domain_Version_errata_V1.2_Part1.pdf

The upper part of the table illustrates 'Enhancement investment' by category and the lower part of the table shows the 'Maintenance investment'. In 2024, NI Water spent £29.7m maintaining our Water Treatment Works.

4. How many of your water treatment plants have in the last 2 year had maintenance and repair issues? If you could supply a list that would be greatly appreciated. How many of these issues are still outstanding?

NI Water can confirm there is ongoing maintenance of all our Water Treatment Plants and further information can be found through the link provided at question three.

5. Please can you confirm how many freshwater treatment plants have been closed down in the last five years?

NI Water can confirm there have been no Water Treatment Plants closed down in the last five years.

6. Can you confirm how many of your essential water mains/distribution mains pipes have had leaks or have maintenance issues that have been noted in the last two years? Please can you supply a list and confirm what action has been taken for each?

Please refer again to Part 1 of the Annual Information Return at the link below (page 182 onwards).

https://www.uregni.gov.uk/files/uregni/documents/2026-01/AIR24_Public_Domain_Version_errata_V1.2_Part1.pdf

This illustrates the activity of investment on replacement and new watermains. For bursts, Table 46 (page 484) portrays the serviceability of our assets and includes a graphical illustration of burst rates.