

NI Water Ltd
("the Company")

Minutes of a Meeting of the Board of Directors (the "Board")
Held in Conference Room, Westland House
on Tuesday 22nd October 2019 @ 11.00 am

Present:	Len O'Hagan Peter McNaney John Rae Kingsley Donaldson Jim McCall Trisha McAuley Sara Venning Ronan Larkin Paul Harper	Chairman Non Executive Director Non Executive Director Non Executive Director Non Executive Director Non Executive Director Chief Executive Finance & Regulation Director Director of Asset Delivery
In attendance:	Mark Ellesmere Des Nevin Rose Kelly Alistair Jinks Cathy Uprichard Anthony Lynn Damien O'Mullan Peter Johnston Stephanie McCullagh Mark Mitchell Caroline McGale	General Counsel & Company Secretary Interim Director of Customer Services Delivery Director of People & Learning Director of Business Improvement Head of Safety, Health and Environment (Item 2) Head of Communications (Item 4) PPA Programme Manager (Item 6) Financial Controller (Item 7.i) Planning for the Future Lead (Item 7.ii) Head of Performance Management AD (Item 7.iii) Head of Regulation & Business Reporting (Item 9)

There were no conflicts of interest declared at the beginning of the meeting.

1.
 - i. **Draft Board Minutes - 24th September 2019**
The draft minutes of the meeting on 24th September 2019 were approved.
 - ii. **Board Actions**
All outstanding actions closed.
2. **Health and Safety Report**
 - There were 2 RIDDOR incidents in period which were included in the report.

3. Main Board Report

Significant matters in month.

The CEO provided an update on the following matters:

- Capital DEL Bid - no outcome to date - in order to invest efficiently approval must be forthcoming from Dfl by the end of October.
- Update on Dfl Presentation to the LWWP Board on funding options.
- Successful launch of the NI Water Strategy.
- Reflection on the Board to Board meeting with the Utility Regulator.
- Update on approval of pay remit and risk of industrial action.
- Mock exercise on 24th October to test the Major Incident Plan.

Colleagues

- Pay remit already discussed.
- Outcome of the fourth engagement survey - participation rate 57% and overall engagement score 56%.
- Detailed discussion on actions as a result of the survey

Customer

- Progress being made in relation to supply interruptions and continued focus on leakage.

Compliance

- Drinking Water Quality and Wastewater Compliance on track in terms of KPIs.

Finance

- Performance indicators tracking amber to reflect declines in income and increased costs.
- Additional funding in relation to Brexit has been confirmed by Dfl.

Governance

- No changes to the Company's threats and opportunities since the last meeting.

4. Engagement Strategy Update

- The Board received an update presentation on the company's engagement strategy.
- Recent campaigns by Irish Water were noted as well as a detailed discussion on the social media reach of the recent strategy launch.

5. Capital Programme Quarterly Update

- Capital Programme Quarterly update was noted.

6. Theme - PC21 Energy Strategy

- The Board received a presentation on the PC21 Energy Strategy.
- The Board discussed the potential investment and saving and welcomed the ambition of the strategy.

7. **Approvals**
 - 7.i. **Financial Delegations**
 - Approved based upon the information provided within the report.
 - 7.ii. **Transformation Partnering BC**
 - Approved based upon detailed discussion and the information provided within the report.
 - 7.iii. **IF019 Extension**
 - Approved based upon the information provided within the report.
 - 7.iv. **Brexit: Director Award Contract BC for Chemicals**
 - Approved based upon the information provided within the report.
 - 7.v. **C1027 Provision of External Proficiency Testing Scheme**
 - Approved based upon the information provided within the report.
8. **Information Governance Quarterly Report**
 - The update report was noted.
9. **PC21 Update**
 - The update presentation was noted.
10. **Draft Assurance Statement**
 - The draft Assurance Statement was noted.
11. **Forward Look**
 - The forward look was noted.
12. **Any Other Business**
 - There were no items under Any Other Business.