Your unmetered water bill explained

Here at Northern Ireland Water, we're always looking to improve our service. We've listened to our customers and made some changes to our bills.

Your bill - front

Your details

All information relating specifically to your account.

Bill Type / Billing Period

The type of bill you have received; and the billing period that you're being charged for.

Summary of your charges

A clear Summary showing the balance on your previous bill and your new charges.

How to pay

Details of the different ways to pay your bill.

Custon	ner Re	eference:UC09062620/01
Customer n	ame:	SAMPLE CUSTOMER 2
Supply add	ress:	1, SAMPLE STREET, SAMPLE TOWN, BT1 2AB
Property re	ference:	05285114

Bill Date: 1 April 2016 Bill Type: Original Bill Page: 1 of 2

Unmetered water bill

Annual water and sewerage charges:

Billing period Bill from: 01/04/16 – 31/03/17	
Previous bill	
Charges	£0.00
Amount you paid - thank you	£0.00
This bill - See page 2 for the detail	1 April 2016
Amount carried forward	£0.00
Water charges	£279.35
Water charges Sewerage charges	£279.35 £382.02
Sewerage charges	£382.02
Sewerage charges Total new charges	£382.02 £661.37
Sewerage charges Total new charges VAT on water charges at 20.00%	£382.02 £661.37 £55.87

Please pay within 28 days

How to pay

- > QuickPay via Self Service. Go to niwater.com/paybill to pay your bill. You can also register and manage your account online on Self Service.
- > Debit or credit card. Call 0345 877 0030 to make payment via our automated service or to speak to an agent.
- > Direct Debit. The easiest way to pay, simply call 0345 877 0030.
- > Internet banking or BACS. Please use the following details: sort code: 95-01-21 and account number: **3106435**. Please quote your customer reference (top left of this page). At any bank or building society or via their bank or building society internet or telebanking facilities. Free in all branches of Danske Bank, charges may be applied by other banks or building societies.
- > Cheque. Make your cheque payable to Northern Ireland Water Ltd and post it to PO Box 1025, Belfast, BTI 9DH. Write your customer reference on the back and send it along with your payment slip (overleaf).



Delivering what matters

niwater.com/paybill



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You can pay/view your bill, check your balance, update your details and see your payment and consumption history all online at: niwater.com/self-service-port

Telephone: 0345 877 0030

Email: customer.billing@niwater.com

Address: PO Box 1026. Belfast BT1 9DJ

VAT number: 308 8057 95

8am-8pm Mon-Fri, 8am-6pm Sat, 12-6pm Sun

Moving Premises or Ceasing Trading?

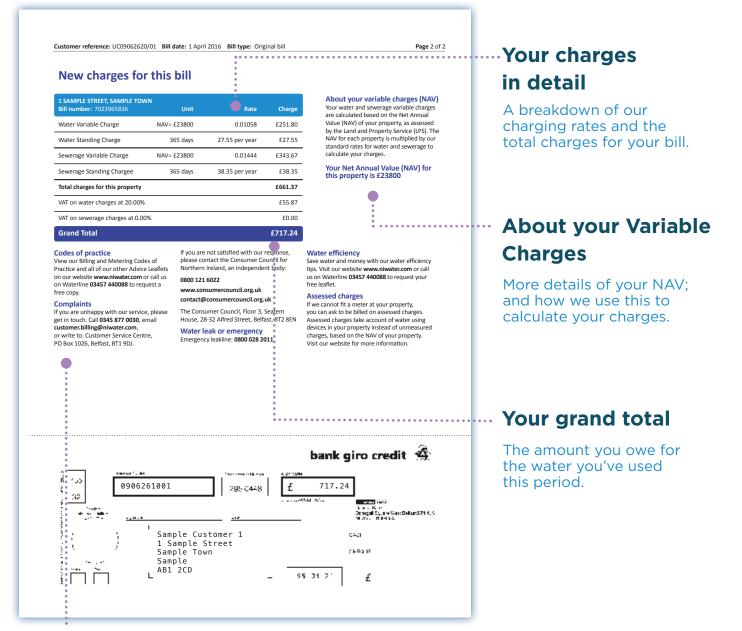
You are responsible for notifying us at least two working days before you leave. If you don't you may still be held liable for charges. We can update our records up to 30 days in advance of your move.

> AB1 2CD aldme2 nwoT sigmed 1 Sample Customer 1 2 Sample Street

Contact Information

Details of how to contact NI Water. should you need to ask us about your bill.

Your bill - back



Useful information

Our emergency number, codes of practice and complaints process details, just in case you need them.