

Table of Contents

1. Introduction	2
2. Approach to building Supply Chain Resilience	2
3. Ongoing Assessment	3
4. Concluding Thoughts.....	3

1. Introduction

The introduction of PPN 03/21 Supply Chain Resilience re-enforced the work that NI Water were already undertaking to improve the resilience of our supply chains and provide security of supply.

In line with the PPN, and to address the importance of ensuring supply chain resilience, NIW have implemented and maintained a formalised process that enables us to identify, quantify and prioritise supply chain risks and build resilience plans around these.

2. Approach to building Supply Chain Resilience

Throughout each phase of the Contract Management lifecycle, we have demonstrated a clear commitment to ensure our approach of building resilience within our Supply Chain remains a key priority.

Phase 1 – Contract Development

At pre-market engagement and at supplier engagement sessions, suppliers are given an overview of how we are proactively managing risk and working towards building resilient supply chains. During contract development the Commercial Team and key stakeholders in the business, assess the criticality of the goods in the contract for the delivery of water and wastewater services.

Phase 2 – Procurement

Within our Call for Tender (CfT) documents, we note, that as part of the implementation phase, there may be a requirement to complete a Supply Chain questionnaire, which asks for information on:

- Interruption to supply
- Supply Restrictions
- Compliance and Regulation
- Environmental / Climate Change Initiative’s

We also include this questionnaire as an appendix.

Phase 3 – Implementation

At implementation phase, if goods have been identified as critical, the supplier is requested to complete the Supply Chain questionnaire, along with providing details on policies i.e. Business Continuity plans, ISO etc.

Phase 4 – Contract Administration

Analysis of the questionnaire responses, enables any risks to be identified. Risks are reviewed and recorded within the Contract Risk Register; with an ongoing review at quarterly and annual contract management meetings.

3. Ongoing Assessment

As we continue in our drive for building resilience across our supply chain, we are:

- Refining the Supply Chain Questionnaire
- Including a Supply Chain question within the eTenders platform
- Attending Supply Chain Resilience webinars and sharing best practice
- Collaborating more with our suppliers; on site visits etc.
- Engaging key stakeholders and including Supply Chain Resilience as a standing agenda item at Category Council meetings
- Bringing the policy to life; attending conferences and highlighting to the Supply Chain / Commercial community of our Supply Chain Resilience approach, successes and lessons learned



4. Concluding Thoughts

Embedding the PPN 03/21 and building supply chain resilience continues to evolve within all our Commercial and business activities. Engaging key stakeholders and collaborating with our suppliers remains an essential part of how we strategically build our resilience. While the team are fully committed to driving forward our resilience plans, we still face challenges, such as:

- Dedicating time to source and analyse the information
- Getting buy-in from suppliers
- Managing the information and detail that is supplied