

PPN 03/21 - Case Study: Human Rights in NI Water

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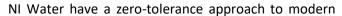
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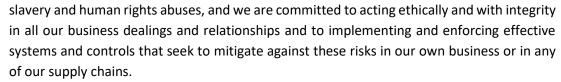


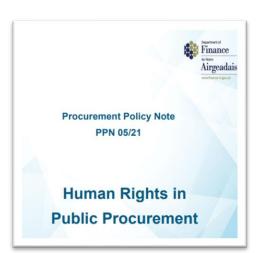
1. Context

Public Procurement decisions can have consequences on the human rights of people employed to deliver goods and services contracts.

In line with PPN 05/21, a human rights-based approach to procurement has been adopted by NI Water to both prevent human rights violations and abuses and to take an active role in respecting, protecting, and fulfilling human rights.







2. Approach to Implementation

NIW took a meaningful & pragmatic approach to implementing PPN 05/21, establishing a working group internally, made up of Commercial, Procurement & Contract Management SMEs. This working group engaged early and often with the Northern Ireland Human Rights Commission to ensure the approach we were taking was robust and effective.

After conducting lengthy desktop research & meeting with other companies & utilities (e.g., Electronics Watch, Scottish Water), the working group developed a risk-based assessment tool; this covers areas such as employment conditions, interaction with end users & supply chain. This is completed at procurement strategy stage based on information gathered from our colleagues, premarket engagement and market knowledge. This tool then generates a score to give a risk rating of low, medium, or high. Different levels of mitigating requirements will be requested from bidders depending on the risk rating generated, in line with the PPN.



Key steps in our implementation summarised below:







Established a Working Group

Joined NI Human Rights Commission's Business & Human **Rights Forum**

Developed a Risk Assessment tool, to support procurement strategy in assessing the market

Procurement & Business

processes incl. tender

documents updated to reflect

PPN requirements

NI Water's standard Terms &

Conditions reference the

applicable Human Rights & Modern Slavery legislation

Met w/other UK water companies to learn lessons & knowledge share

Sense-checked our risk-based approach w/NI HRC

Developed & conducted Awareness & Roll Out Training for staff, incl. CIPS Ethical Procurement (completed annually)

Became a member of Utilities Against Slavery (part of Slave-Free Alliance)





Stress tested Risk Assessment tool against previous tenders

Continue to work w/Utilities Against Slavery on engagement, training & supply chain best practice



Developing the Risk Assessment tool to follow through into Contract Mgmt. & assessing the supplier(s)

Continue to gather feedback from the business & markets





3. Next Steps

What will we do now?

- Work with our supply chain to educate them on the new requirements and the reasons why we are doing this
- Assess training needs for the Commercial Team
- Ongoing review and continuous improvement of new processes

4. Concluding Thoughts

NI Water are committed to supporting PPN 05/21 and ensuring that opportunities for Human Rights violations within our supply chains are prevented. Our risk-based approach outlined above has been endorsed by the Northern Ireland Human Rights Commission.