

NI Water Ltd
("the Company")

Minutes of a Meeting of the Board of Directors (the "Board")
on Wednesday 27th April 2022 @ 11.00 am
IOC Conference Room, Westland House

Present:	Len O'Hagan Peter McNaney Maurice Bullick Belinda Oldfield Paddy Larkin Marie-Therese McGivern Sara Venning Ronan Larkin Paul Harper Des Nevin	Chairman Non-Executive Director Non Executive Director Non-Executive Director Non-Executive Director Non-Executive Director Chief Executive Director of Finance, Regulation & Commercial Director of Asset Delivery Director of Customer and Operations
In attendance:	Mark Ellesmere Rose Kelly Alistair Jinks Cathy Uprichard Ivan Jackson Andrew Harte Barry Nay	General Counsel & Company Secretary Director of People & Learning Director of Business Services Head of Safety, Health & Environment (Item 2) Interim Head of Safety, Health & environment (Item 2) Environmental Outcomes Manager (Item 4) Head of Asset Management (Item 4)
Apologies:	None	

There were no conflicts of interest declared at the beginning of the meeting.

1.1 Minutes and Actions from Previous Meetings

- Minutes of the meeting on 22nd March 2022 were approved

1.2 Actions - 22nd March 2022

- All actions closed.
- A detailed discussion ensued in relation to 22/23 funding and recent correspondence exchanged between the Company and the new Permanent Secretary, DfI. The CEO provided a verbal update on the most recent engagement on capital budget and the Director of Finance, Regulation & Commercial provided an update on recent engagement with KPMG in relation to the Company's continued status as a "going concern".
- It was confirmed that Management continued to operate the Company as efficiently as possible in all the circumstances.
- The Board noted the proposed action to be taken with the lenders on the Alpha PPP contract highlighted at paper 1.2.3.

2. Health and Safety Report and Attendance Quarterly Update

- The update report was noted including the ongoing HSE investigation into a contractor fatality in January as well as good progress in relation to the top 5 compliance priority actions.
- Ivan Jackson was introduced to Members as the Interim Manager of the Health and Safety Team.
- On behalf of the Board, the Chair thanked the current Head of Health and Safety for her significant contribution in the field of health and safety within the organisation and its stakeholders. Members wished the Head of Health and Safety every success in her new role.
- The Attendance Quarterly Update report was noted including the outturn of the year end attendance target at 96.3% (against a target of 96.5%) - the main impact was the Omicron variant of Covid during Q4.
- Members welcomed the very positive underlying attendance performance.

3. Main Board Report

Significant matters in month.

- The CEO confirmed that, subject to audit, the vast majority of performance targets had been met or exceeded by the Company in 21/22. The Chair congratulated Management and all colleagues within the organisation on an excellent performance in 21/22 - all the more so, given the impact of Covid and other pressures faced in the last financial year.

The CEO provided an update on the following matters:

- **Budget** - discussed at the beginning of the meeting.
- **Energy Costs** - volatility in the market continues.
- **Stakeholder Engagement** - a number of engagement activities in period were highlighted including a meeting with Glen Water Directors as well as a positive meeting with the Fiscal Council.

People

- The current position on the pay remits for Alpha and NI Water were noted as well as positive engagement in the return to the office / hybrid working pilot project.

Customer

- Positive outcome against in year targets including unwanted contacts, supply interruptions and leakage.
- Engagement with the Utility Regulator underway in relation to the Net Promotor Score target.

Quality and Compliance

- Drinking water quality and wastewater compliance on target in period

Finance

- The Group financial position at year end was confirmed and both targets (subject to audit) have been met in relation to resource DEL and capital DEL.

4. Theme - Environmental Modelling

- Members welcomed the presentation and the videos circulated in advance of the meeting in relation to environmental modelling. A detailed discussion ensued on the potential use of the approach taken in the Dundrum pilot study across NI with the support of NIEA. Members welcomed this innovative approach and encouraged progression of the next steps outlined at the end of the pre-station.

5. Approvals

5.1 Strategic Outline Case for PoW

- Approved based upon the information provided within the paper.
- Members discussed how interaction with Government Departments might be improved in relation to cross-cutting initiatives such as the Power of Water.

5.2 IF012 Framework for the Supply, Delivery, Commissioning and Maintenance of Valves and Couplings

- Approved based upon the information provided within the paper.

5.3 Addendum to the Metered Electricity Business Case

- Approved based upon the information provided within the paper.

6. End Year Assurance Statement 2021/2022

- Year End Assurance Statement was noted.

7. Forward Look

- The forward look was noted.

8. Any Other Business

- No items raised under AOB.