Title of Paper: Minutes of the Board Meeting - 28th July 2015

To be presented by: Chair

Purpose of paper: For the Board to agree the minutes of its meeting for

subsequent internet publication.

Present: Len O'Hagan Chairman

Kevin Steele
John Rae
Non Executive Director
Non Executive Director
Non Executive Director

Sara Venning Chief Executive

Ronan Larkin Finance & Regulation Director

Sean McAleese Customer Services Delivery Director

In attendance: Mark Ellesmere General Counsel & Company Secretary

Martin McIlwaine Interim Director of Asset Management

(Observer)

Pauline Sterling EA/CEO

Dymphna Gallagher Head of Asset Management & Safety (Item 2)
Director of Engineering Procurement (Items

Bill Gowdy 4,5,7,8,9,10)

Apologies: Deep Sagar Non-Executive Director

There were no conflicts of interest declared at the beginning of the meeting.

The Chair provided an update on the appointment of Non-Executive Directors and expressed his thanks to those Directors who were leaving the Board.

1. Draft Board Minutes - 24th June 2015

The draft minutes of the meeting on 24th 2015 were approved.

Board Actions - 24th June 2015

All complete or on course for completion within agreed timescales.

2. Health and Safety Update

- No reportable incidents in period, one recent reportable incident in July still under investigation.
- H&S Focus Group making good progress. Board invited to H&S Seminar with contractors on 28th October 2015.
- Review of zero harm ambition and current Health and Safety targets under way.

3. Main Board Report

Significant Issues in month

 The Chief Executive provided updates in relation to Pension Reform, Fire at BT Data Centre where business continuity plans were instigated and ongoing discussions with the Utility Regulator in relation to revised outputs. for 15/16.

- The 15/16 budget was confirmed by DRD but may be subject to downward adjustment.
- Detailed discussion on the Sicily Park Project and the cost per household.
 It was agreed that this project would come back to the Board for final decision in October.
- Management to be mindful of infraction in relation to the Water Framework Directive.
- Revised Trust Deed and Rules for the Pension Scheme were signed on 30th
 June, some further issues to be resolved in conjunction with the WGTUs
 including pay-less, get-less, opting out and auto-enrolment.
- RPDM Consideration be given to the Chair writing to the Minister on this topic.
- CBC and MC2 Project Updates, some glitches with the latter but automatic dispatch now restored.
- Proposed 'Status' Workshop with DRD and other stakeholders discussed in detail - Board provided guidance on the company's approach to the workshop.
- Winter Campaign proposals noted.

Customer issues

- Engagement with Utility Regulator in relation to HVCA ongoing.
- Review of Customer Satisfaction Survey result ongoing.
- Work ongoing in relation to attendance.
- Remuneration Committee will be required once transition principles are agreed in relation to ACE/NIW 2021.

Finance, Governance and Risk Issues

- KPIs on target.
- Discussion on Capital Programme and current constraints.

Compliance Issues

No significant issues arising.

4. PPP - Exceptions Report

The contractor's conduct issues on Omega were being resolved.

5. CWP - No Surprises Report

There was no update report on the basis that there were no material changes since the last report.

7. SIB Review of PPP Contracts

Proposal discussed in detail. Board approved to proceed with a focus on revenue generation. SIB to be invited to present its findings to the Board once complete.

8. K1572 - PC15 Professional Services Framework

Approved to proceed as outlined in the report. Management to keep under review, the balance between in-house and external resource.

9. Mersey Street Update

The update report was noted. The Board agreed to proceed in line with the recommendation within the report. Further survey work was being carried out within East Belfast generally.

10. Updated Estate Management (Lands) Policies

The Board approved the revised policies on the basis that there were no material changes to them.

6. Proposal of a dividend for the year ended 31 March 2015

The Board considered its fiduciary duties and solvency of the business before recommending the declaration of payment of a dividend to DRD in the sum of £24,735, 821. The General Counsel and Company Secretary tabled a Written Resolution from DRD confirming the payment of the Dividend upon the recommendation of the Board. The Finance and Regulation Director and General Counsel and Company Secretary were instructed to make arrangements for the payment to be made.

11. Belfast Health and Social Care Trust Refund Approval

Approved, based on the information provided within the report.

12. Information Governance Quarterly Report

The update report was noted by the Board.

13. Procurement Activity Report

The update report was noted by the Board.

14. Risk Committee Update

The Chair of the Risk Committee provided an update on the last Committee meeting on 22nd July and, in particular, the benefits in the use of drone technology to improve information gathering as well as support health and safety improvements. The Chair recommended the continuation of a Risk Committee separate to the Audit Committee.

15. Forward Look

It was agreed that the Chair and John Rae be authorised to approve the October Monitoring Round submission on behalf of the Board.

16. Any Other Business None.

