

Bag It & Bin It

It is essential that you take care with what you flush down the toilet.

Blockages caused by objects that the sewerage system has not been designed for can create huge damage to your and possibly your neighbours' properties.

What can be flushed:

- Human waste (excrement)
- Toilet paper (not too much and not the moist, extra strong type)

Bag and bin all of the following:

- Sanitary items - towels, tampons, applicators, panty liners, backing strips, etc
- Disposable nappies, liners and baby wipes
- All wipes, including baby, bathroom and toilet
- Incontinence pads
- Condoms and femidoms
- Colostomy bags
- Bandages and plasters

Bin all of these:

- Cotton buds, cotton wool
- Contact lenses
- Toothbrushes

www.niwater.com/bagitandbinit.asp



Stay safe, play safe

NI Water has some simple steps on how to stay safe during construction work in your area:

1. **Don't climb on barriers and fences - they are there to protect you from serious injury and accidents when NI Water construction work is going on.**
2. **Stay away from trenches and open manholes - they are dirty, deep and dangerous. They may also contain hazardous gases.**
3. **Be careful near roads - never run out from behind parked vans or lorries as you could be knocked down and injured.**
4. **Keep clear of equipment - you may see diggers, lorries, pipes and other equipment, but don't be tempted - steer clear and don't touch!**
5. **Obey 'Danger' signs - reservoirs and treatment works can be dangerous places, so stay well away and always obey the warning signs.**

Information for households



Wastewater Pumping Stations Upgrade Project



What is the Wastewater Pumping Stations Upgrade Project?

The Wastewater Pumping Stations Upgrade Project (WwPS Project) is a multi-million investment being carried out by Northern Ireland Water to upgrade wastewater pumping stations right across Northern Ireland.

What is the purpose of this leaflet?

The purpose of this leaflet is to advise you that Northern Ireland Water will be carrying out essential refurbishment work very shortly at a wastewater pumping station close to your property.

Why is NI Water doing this work?

This work is being carried out to ensure that the wastewater pumping station in your area is working as efficiently and effectively as it should. The improvements being carried out by NI Water and its contractors will help reduce the risk of out-of-sewer flooding and deliver environmental benefits in your area.



Typical wastewater pumping station due for refurbishment

What will the work entail?

The work will involve the refurbishment or replacement of all of the mechanical and electrical equipment within the existing wastewater pumping station. Where it doesn't already exist, telemetry equipment will be installed so that the pumping station can be monitored remotely by NI Water. This will allow NI Water operatives to deal with any problems much more quickly and effectively. Improvements will also be carried out to the exterior of the pumping station site to leave a more aesthetically-pleasing area.



Photograph showing upgrade of a larger pumping station site

How long will the work last?

Each site will differ depending on the extent of improvements required. All work will be carried out as quickly as possible and with minimum disruption to the local community. We envisage work to last no more than 4 weeks at any one site.

How will the work affect me?

There will be increased construction traffic entering and exiting the wastewater pumping station site for the duration of the improvement work. The type of vehicles/machinery needed will differ from site to site. At some smaller sites a work van may be all that is required during the actual construction work. However, before any new equipment can be installed, the existing pumping station wet well will have to be cleaned out. This work will require a tanker to visit the site. During the entire refurbishment period access will be maintained at all times for residents and your water and wastewater services will not be affected at any time as a result of this essential work.

Who will carry out this work?

Graham Construction will be carrying out this work on behalf of Northern Ireland Water. Technical support and household/land liaison is being provided by McAdam Design.

Who can I contact if I have a query or complaint?

NI Water and its contractor Graham Construction thank you in advance for your co-operation during these improvements.

Should you wish to speak to someone about this upgrade work, please contact NI Water's 24-hour customer care Waterline number on **08457 440088** quoting the '**Wastewater Pumping Stations Upgrade Project**'