

NI Water Ltd  
("the Company")

Minutes of a Meeting of the Board of Directors (the "Board")  
Held in Conference Room, Westland House  
on Wednesday 1<sup>st</sup> May 2019 @ 12.00 noon

<b>Present:</b>	Len O'Hagan	Chairman
	Peter McNaney	Non Executive Director
	John Rae	Non Executive Director
	Trish McAuley	Non Executive Director
	Kingsley Donaldson	Non Executive Director
	Jim McCall	Non Executive Director
	Sara Venning	Chief Executive
	Ronan Larkin	Finance & Regulation Director
	Paul Harper	Director of Asset Delivery
<b>In attendance:</b>	Mark Ellesmere	General Counsel & Company Secretary
	Rose Kelly	Director of People & Learning
	Alistair Jinks	Head of Business Improvement
	Des Nevin	Interim Director of Customer Services Delivery
	Cathy Uprichard	Head of Safety, Health and Environment ( <b>Item 2</b> )
	Pete Semple	Chief Information Officer ( <b>Item 6 &amp; 7.1</b> )
	Andrea Rushby	Head of Information Security ( <b>Item 6 &amp; 7.1</b> )
	Martin Murray	Programme Manager – Cyber Resilience ( <b>Item 6 &amp; 7.1</b> )

There were no conflicts of interest declared at the beginning of the meeting.

The Board extended its sincere sympathies to Paul Harper and his family in light of a recent bereavement.

1.
  - i. **Draft Board Minutes - 26<sup>th</sup> March 2019**  
The draft minutes of the meetings on 26<sup>th</sup> March 2019 were approved.
  - ii. **Board Actions**  
Actions were ongoing within agreed timeframes.
2. **Health, Safety and Attendance Report**
  - The overall performance for health and safety for 18/19 was in line with targets and implementation of the health and safety strategy was ongoing.
  - The provisional outturn for attendance 18/19 is 96% against the target of 96.5%.
3. **Main Board Report**

**Significant matters in month.**

The CEO provided an update on the following matters:

- Overall very strong performance for 18/19 with best ever water quality and wastewater compliance levels. Three out of 17 KPIs were not met (leakage, attendance and customer contacts) for reasons already discussed.
- **Budget 19/20** - Yet to be officially confirmed by DfI - indications are that both resource and Capital DEL allocations will be under funded with consequential risks to both service and meeting statutory obligations.
- **Outputs Review Group** - Environmental Regulators confirmed at a recent meeting of this group that there would be no dispensation in terms of legal obligations as a result of under funding.
- **Industrial Action** - Verbal update was provided in relation to the current industrial relations' climate as well as local public sector pay awards.

#### **Communications**

- The update on activity in period was noted.

#### **Colleagues**

- An update on 18/19 pay negotiations was provided as well as confirmation of a new performance management tool for 19/20.

#### **Customer**

- Strong performance across all KPIs in 18/19 except customer contacts which reflects an increase in wanted contacts and leakage due to the impact of extreme weather events during the period.

#### **Compliance**

- The position on drinking water quality and wastewater compliance was noted.

#### **Finance**

- Subject to audit spend on both resource and capital DEL was in line with allocations for 18/19.

#### **4. PPP Exceptions Report**

- The update report was noted
- The Board approved the request in relation to the Omega Facilitation based on the information provided within the report.
- Board requested consideration to be given to frequency of Report to Board.

#### **5. ACE Update**

- A presentation was provided by way of update on the ACE Programme which was discussed in detail.

#### **6. NIS CAF Submission to Competent Authority**

- The Chair of the Risk Committee provided an overview of the Committee's discussions on this topic at its most recent meeting on 30<sup>th</sup> April 2019.
- Having considered the matter in detail the Board approved submission of the relevant report to the Competent Authority.

## 7. Approvals

### 7.1 Cyber Security Business Case

- Approved based upon the information within the report.

### 7.2 Board Risk Appetite

- The Board endorsed the current and desired position on each risk theme to inform the Company's approach to the management and mitigation of such risks going forward.

### 7.3 Ormeau Avenue Sewerage Upgrade for Pollution Resolution

- Approved based upon the information within the report.

### 7.4 JS274 Drumaroad WTW Clear Water Tank

- Approved based upon the information within the report.

### 7.5 MSFM - Revised to Cover Alpha PPP

- Approved based upon the information within the report.

### 7.6 Overview of the Updated Draft Water Resource and Supply Resilience Plan

- Approved based upon the information within the report.

## 8. Update on 2019/20 Funding Allocations

- The update on 19/20 resource and capital DEL indicative funding allocations was noted.
- Current 19/20 operating budget to remain in place until June Monitoring Round.

## 9. Information Governance Quarterly Report

- The update report was noted.

## 10. The Corporate Reform Agenda

- The paper was noted.

## 11. Forward Look

- The forward look was noted.
- Members were invited to the IOW President's Dinner on 26<sup>th</sup> June 2019.

## 12. Any Other Business

- No items under any other business.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
Chairman