

Title of Paper :	Minutes of the Board Meeting - 25 th July 2017
To be presented by:	Chair
Purpose of paper: (approval/information)	For the Board to agree the minutes of its meeting for subsequent internet publication.
Significant Issues:	None

Present:	Len O'Hagan Peter McNaney John Rae Kingsley Donaldson Jim McCall Trisha McAuley Sara Venning Ronan Larkin Sean McAleese Paul Harper Maurice Bullick	Chairman Non Executive Director Non Executive Director Non Executive Director Non Executive Director Non Executive Director Chief Executive Finance & Regulation Director Customer Services Delivery Director Director of Asset Delivery Observer
In attendance:	Mark Ellesmere Dymphna Gallagher Alistair Jinks Ciaran Crozier Des Nevin Paul Dillon	General Counsel & Company Secretary Head of Safety and DW Regulation (Item 2) Head of Business Services (Item 4) Head of PPP (Item 5) Head of Customer Services Centre (Item 8) Head of Corporate Projects (Item 9)

There were no conflicts of interest declared at the beginning of the meeting.

1.
 - i. **Draft Board Minutes - 27th June 2017**
 - The draft minutes of meeting on 27th June 2017 were approved.
 - ii. **Board Actions**
 - Ongoing or on current Agenda.
2. **Health, Safety and Attendance Report**
 - One NI Water KPI incident since the last meeting.
 - Continued focus on senior management safety visits.
3. **Main Board Report**
Significant Matters in Month

The CEO provided an update on the following matters:

- Project Clear including bid price and negotiating strategy.

- 2017 Pay Remit - the Board discussed this matter in detail and potential solutions to the current impasse. It was agreed management consider further certain matters raised during the discussion.
- Quarterly Update on Engagement Strategy was noted.

Customer

- Continued focus on leakage target.
- Assistance being provided to Irish Water in relation to burst main affecting customers in Louth and Meath.

Compliance

- All targets currently on track - two prosecutions pending.

Finance Governance and Risk

- All targets on track - no movement on risk gradings.

4. ACE Update

- The Board received a quarterly update on the ACE Programme.

5. PPP Exceptions Report

- The update report was noted.

6. Capital Programme Quarterly Update

- The Board welcomed the form and content of the Quarterly Capital Programme update.

7. Theme - Customer Complaints

- The Board received a presentation from Des Nevin Head of Customer Services Centre on customer complaints which was discussed in detail.

8. (i) PC15 Mid-Term Review Update

- The update was noted.

(ii) IF007 - Framework for Supply Maintenance and Repair of Sludge Management Equipment

- Approved based upon the information within the report.

(iii) Proposal of a Dividend for the year ended 31 March 2017

- The Board considered its fiduciary duties and the solvency of the business before recommending the declaration of payment of a dividend to Dfl in the sum of £24,524,025. The General Counsel and Company Secretary tabled a written resolution from Dfl confirming payment of the dividend upon the recommendation of the Board.

9. Pension Update

- The Board received an update on various matters in relation to the NI Water pension scheme from the Chair of the Trustees.

10. Top 10 Asset Risks Update

- To be remitted to the Risk Committee for further consideration before being brought back to Board as necessary.

11. **Unadopted Sites**
 - To be remitted to the Risk Committee for further consideration before being brought back to Board as necessary.
12. **Procurement Activity Report**
 - Noted
13. **Forward Look**
 - Noted
14. **Any Other Business**
 - There were no items under AOB.

Approved